

# Where Can I Access Health Care in Brantford/Brant County?



Call **911** or go to the  
**Emergency Department**

For symptoms that come on suddenly, such as:

- Unable to breathe
- Severe chest pain
- Stroke or stroke symptoms
- Passing out
- Choking
- Uncontrolled bleeding



Visit **The Willett  
Urgent Care Centre**

For symptoms such as:

- Coughs, colds, sore throats, ear infections
- Urinary tract infections (UTIs)
- Sprain, strains and other joint or muscle injuries
- Mild to moderate asthma
- Rashes
- Other acute, non-emergent issues



Call or book online:  
**Primary Care  
Appointments with  
Physicians & Nurse  
Practitioners**

To book an appointment for:

- Chronic conditions
- Screening
- Routine tests
- Bloodwork

\*This also includes same day or next day appointments for any of the minor symptoms mentioned under the Willett Urgent Care Centre.

*No family doctor? Call the Primary Care Access Clinic at Grand River CHC, PrimaCare FHT, or Norfolk FHT (see page two for details)*



**Virtual Urgent Care**

For adults: [urgentcareontario.ca/adult/](https://urgentcareontario.ca/adult/)

For children/youth:  
[urgentcareontario.ca/child-youth/](https://urgentcareontario.ca/child-youth/)

For those unable to access a primary care provider and with non-urgent, non-life-threatening needs.



Call **Health811**(formerly  
Telehealth Ontario)

**OR**



Chat online via  
**Health Connect Ontario**

Connect with a registered nurse day or night for free,  
secure and confidential health advice

Visit: [health811.ontario.ca/static/guest/home](https://health811.ontario.ca/static/guest/home)



Talk to a Pharmacist  
at a **Pharmacy**

For minor symptoms such as:

- Cough
- Cold
- Nausea
- Diarrhea
- Heartburn
- Urinary tract infections (UTIs)



Stay Home and  
**Self Manage**

For minor symptoms such as:

- Minor cuts and scrapes
- Sunburns
- Manageable aches and pain

# Other Care Options:



## Grand River Community Health Centre

363 Colborne Street  
(519) 754-0777

Monday - 8 a.m. to 5 p.m.  
Tuesday - 8 a.m. to 7:30 p.m.  
Wednesday - 8 a.m. to 5 p.m.  
Thursday - 8 a.m. to 7:30 p.m.  
Friday - 8 a.m. to 4:30 p.m.  
Closed Saturday and Sunday

## PrimaCare Community Family Health Team

25 Curtis Ave. North, Suite 201, Paris, ON  
(519) 442-9834

Monday: 8:30 a.m. to 4:30 p.m.  
Wednesday: 12 p.m. to 8 p.m. alternates  
Friday: 8:30 a.m. to 4:30 p.m.

## Norfolk Family Health Team

185 Robinson Street, Simcoe, ON  
(519) 582-2323

Tuesday: 8:30 a.m. to 4:30 p.m.  
Wednesday: 12 p.m. to 8 p.m. alternates  
Thursday: 8:30 a.m. to 4:30 p.m.

## Bonavista Medical Centre

265 King George Road, Unit 104  
(519) 759-4060

Monday - Friday: 9:00 a.m. - 5 p.m.  
Closed weekends

## Brantford Childrens Walk-in Clinic

225 Fairview Drive, North Plaza  
(519) 304-5460

Monday - Tuesday: 10:00 a.m. - 7:30 p.m.  
Wednesday, 10:00 a.m. - 5:30 p.m.  
Thursday - Friday: 10:00 a.m. - 7:30 p.m.  
Saturday: 10:00 a.m. - 3:30 p.m.  
Closed Sundays and Public Holidays

## Brantford West Medical Centre

164 Colborne St. West, Unit 2A  
(519) 304-9200

Monday - Friday: 10:00 a.m. - 7:00 p.m.  
Saturday - Sunday: 10:00 a.m. - 3:00 p.m.

## Grey-Gretzky Medical Centre

422 Grey Street  
(519) 759-7444

Monday - Friday: 10:00 a.m. - 6:00 p.m.  
Saturday - Sunday: 10:00 a.m. - 2:00 p.m.

## SOAR Community Services

(519) 759-8830

24 Hour Crisis line (COAST):  
(519) 759-7188

## Brantford Medical

300 King George Road, Unit H4  
(519) 304-8010

Monday - Friday: 9:00 a.m. - 6:00 p.m.  
Saturday: 9:00 a.m. - 1:00 p.m.  
Closed Sundays  
(lunch break 1:00 p.m. - 2:00 p.m.)

## Blue Ridge Walk-in Clinic

595 West St, Unit C  
(519) 304-8984

Monday - Friday: 9:00 a.m. - 6:00 p.m.  
Saturday: 10:00 a.m. - 3:00 p.m.  
Closed Sundays