

Where Can I Access Health Care in Brantford/Brant County?



Call **911** or go to the **Emergency Department**



Visit **The Willett Urgent Care Centre**



Call or book online:
Primary Care Appointments with Physicians & Nurse Practitioners



Virtual Urgent Care

For symptoms that come on suddenly, such as:

- Unable to breathe
- Severe chest pain
- Stroke or stroke symptoms
- Passing out
- Choking
- Uncontrolled bleeding

For symptoms such as:

- Coughs, colds, sore throats, ear infections
- Urinary tract infections (UTIs)
- Sprain, strains and other joint or muscle injuries
- Mild to moderate asthma
- Rashes
- Other acute, non-emergent issues

To book an appointment for:

- Chronic conditions
- Screening
- Routine tests
- Bloodwork

*This also includes same day or next day appointments for any of the minor symptoms mentioned under the Willett Urgent Care Centre.

No family doctor? Call the Primary Care Access Clinic at Grand River CHC, PrimaCare FHT, or Norfolk FHT (see page two for details)



Call **Health811** (formerly Telehealth Ontario)

OR



Chat online via **Health Connect Ontario**

For adults: urgentcareontario.ca/adult/

For children/youth: urgentcareontario.ca/child-youth/

For those unable to access a primary care provider and with non-urgent, non-life-threatening needs.



Talk to a Pharmacist at a Pharmacy

Connect with a registered nurse day or night for free, secure and confidential health advice

Visit: health811.ontario.ca/static/guest/home

For minor symptoms such as:

• Cough	• Diarrhea
• Cold	• Heartburn
• Nausea	• Urinary tract infections (UTIs)



Stay Home and Self Manage

For minor symptoms such as:

- Minor cuts and scrapes
- Sunburns
- Manageable aches and pain

Other Care Options:

Grand River Community Health Centre

363 Colborne Street
(519) 754-0777

Monday - 8 a.m. to 5 p.m.
Tuesday - 8 a.m. to 7:30 p.m.
Wednesday - 8 a.m. to 5 p.m.
Thursday - 8 a.m. to 7:30 p.m.
Friday - 8 a.m. to 4:30 p.m.
Closed Saturday and Sunday

PrimaCare Community Family Health Team

25 Curtis Ave. North, Suite 201, Paris, ON
(519) 442-9834

Monday: 8:30 a.m. to 4:30 p.m.
Wednesday: 12 p.m. to 8 p.m. alternates
Friday: 8:30 a.m. to 4:30 p.m.

Norfolk Family Health Team

185 Robinson Street, Simcoe, ON
(519) 582-2323

Tuesday: 8:30 a.m. to 4:30 p.m.
Wednesday: 12 p.m. to 8 p.m. alternates
Thursday: 8:30 a.m. to 4:30 p.m.

Bonavista Medical Centre

265 King George Road, Unit 104
(519) 759-4060

Monday - Friday: 9:00 a.m. - 5 p.m.
Closed weekends

Brantford Childrens Walk-in Clinic

225 Fairview Drive, North Plaza
(519) 304-5460

Monday - Tuesday: 10:00 a.m. - 7:30 p.m.
Wednesday, 10:00 a.m. - 5:30 p.m.
Thursday - Friday: 10:00 a.m. - 7:30 p.m.
Saturday: 10:00 a.m. - 3:30 p.m.
Closed Sundays and Public Holidays

Brantford West Medical Centre

164 Colborne St. West, Unit 2A
(519) 304-9200

Monday - Friday: 10:00 a.m. - 7:00 p.m.
Saturday - Sunday: 10:00 a.m. - 3:00 p.m.

Grey-Gretzky Medical Centre

422 Grey Street
(519) 759-7444

Monday - Friday: 10:00 a.m. - 6:00 p.m.
Saturday - Sunday: 10:00 a.m. - 2:00 p.m.

SOAR Community Services

(519) 759-8830

24 Hour Crisis line (COAST):
(519) 759-7188

Brantford Medical

300 King George Road, Unit H4
(519) 304-8010

Monday - Friday: 9:00 a.m. - 6:00 p.m.
Saturday: 9:00 a.m. - 1:00 p.m.
Closed Sundays
(lunch break 1:00 p.m. - 2:00 p.m.)

Blue Ridge Walk-in Clinic

595 West St, Unit C
(519) 304-8984

Monday - Friday: 9:00 a.m. - 6:00 p.m.
Saturday: 10:00 a.m. - 3:00 p.m.
Closed Sundays