

# BBOHT BUZZ

THE OFFICIAL BRANTFORD BRANT OHT NEWSLETTER



## CLINICAL ASSESSMENT CENTRE MOVE

On March 12, 2022 the Brantford COVID-19 Clinical Assessment Centre (CAC) was moved to its new location at The Willett Urgent Care Centre in Paris (238 Grand River Street North). This new location will have enhanced access to diagnostic services such as lab tests and x-rays, allowing patients with COVID-19 concerns to receive a more thorough on-site exam. The CAC will have a separate, marked entrance at the rear of the building and parking will be available on Alexander Street.

With recent changes to testing guidance, fewer people are eligible for PCR testing. However, more people may require support for symptom management. This move allows for more comprehensive care for people experiencing symptoms, and improves overall efficiency of the clinical service.

The Brant Community Health System, Brantford Brant Ontario Health Team and Brant Primary Care Council would like to thank The City of Brantford for providing the current COVID-19 Clinical Assessment Centre location over the past two years, where over 100,510 COVID tests were able to be completed.

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BRANTFORD BRANT  
ONTARIO HEALTH TEAM



## STUDENT PLACEMENTS IN THE BBOHT

The Brantford Brant OHT Homelessness Workgroup is excited to announce the placement of two students within their priority population. The students have been assigned through an Experiential Learning Placement, sponsored by the Grand River Community Health Centre (GRCHC) on behalf of the Brantford Brant Ontario Health Team (BBOHT). The two students, both from Wilfred Laurier University, will be working directly with Maritza Yawching-Robertson, the BBOHT Homelessness Project Lead.

The first student, who has committed to a 70 hour placement, will be working to support the Mobile Clinic Van program that commenced this month in Brantford. The mobile van is intended to provide valuable resources to individuals experiencing homelessness in Brantford such as: primary care outreach support, harm reduction supplies, first aid kits, seasonally appropriate clothing and ongoing support from the Brantford Downtown Outreach Team (BDOT).

The second student, a masters student, has committed to 120 hours of support towards the Primary Care Outreach gap analysis project. This student will use their research skills to develop a detailed report of current Primary Care support in shelters, and identify opportunities to minimize the gap in service between Primary Care and Brantford's homeless population. The intention of this project is to provide much-needed care and support to the vulnerable populations in our community and improve upon existing programs. Having this valuable and innovative input from the Wilfred Laurier Community is greatly appreciated and the BBOHT is excited to see where this partnership will take us!



# WOODVIEW WORKS TOWARDS CAPA MODEL

The BBOHT was honoured to be included on a presentation by Woodview Mental Health and Autism Services regarding the upcoming changes to their client care model. Woodview is working towards the implementation of CAPA: Choice and Partnership Approach to care. CAPA is a framework specifically developed for Child and Adolescent Mental Health Services that is widely used in the UK, Australia and New Zealand. CAPA aims to provide services that are user friendly and client/family focused, acknowledging that “everything we do must add value to the client.”

The key stages of the CAPA model include:

**Choice Appointment:** The Choice Clinician will develop a joint understanding of the problem and then, collaboratively with the family, design a plan to help that concern. The family will choose to either continue with Woodview services, be referred to another support in our community, or take the strategies they receive from their Choice appt and work through things on their own.

**Partnership:** For families that continue with services, they will be scheduled into a CORE partnership appointment with a clinician that has the skills to best support their identified and agreed upon goals. CORE partnership will provide the family with a clinician who will be their care coordinator. Together, they will work on jointly agreed goals in a strength based, outcome focused way. Should the family need something more, the Core clinician will access SPECIFIC partnership support. SPECIFIC partnership compliments the Core work by



adding in a particular advanced technique, assessment or skill to target a specific concern. Woodview has found that most clients want an individualized plan based on their needs. If clients or family members are able to clearly identify those needs from their first interaction with Woodview, they can develop a plan specifically tailored to them from the very beginning.

This change comes on the heels of the COVID-19 pandemic, when mental health resources and waitlists were stretched even further than they were previously. In order to address this need for more accessible care, Woodview believes that using this client-centric approach will help to eliminate unnecessary appointments, wait times and overall “waste” in the referral process.

Although this transition is in the early stages for Woodview, they have already put together an implementation team to work on the “CAPA Kick-off” and look forward to seeing the difference that this framework can make! For more information on the CAPA approach to care please contact Flora Ennis, Director of Services and system Planning for Woodview Brantford.





## *WELCOME KIMBERLY MEIER*



Kimberly Meier, BScN RN, is the newest addition to our team as Digital Health Project Manager! Kim is a registered nurse who has over 20 years of Health Informatics and Digital Health experience through various staff and consulting roles. Kim will support our Digital Health workgroup in the transformation and adaptation of several health technology platforms across Brantford, Brant and Norfolk.

## *PRIMARY CARE FOCUS GROUPS*

The Brantford Brant Ontario Health Team in collaboration with the Brantford Brant Primary Care Council conducted a focus group on March 1, 2022 to explore what Primary Care is doing well in Brantford and the ways in which they can improve. Six participants who live, work and receive medical care in Brantford volunteered their time to provide feedback on their personal experiences in the local healthcare system. Led by Kristin Kathiravelu, BBOHT Primary Care Transformation Lead, the focus group discussed the three touch-points of the physician/patient experience: booking an appointment, the appointment itself, and follow-up.

All of the valuable information gathered from the focus group will be used to create a strategic plan for primary care providers in Brantford Brant and Norfolk. One of the first regional primary care-specific strategic planning initiatives in Ontario, the plan will outline how primary care will affirm its role as the foundation of our local health care system and work with its partners to ensure the well-being of providers and the community.

## *PASSING OF RANDY ROBERTS*

Local Community Advocate and valued member of the Persons With Lived Experience committee Randall (“Randy”) Roberts passed away on Thursday, January 13, 2022. As Chairperson and founder of the Brantford Substance Users Network (BSUN), Randy’s work spanned policy reform, harm reduction and anti-stigma advocacy. He was also a strong champion of Brantford’s homeless population while promoting safe consumption and accessible drug treatment sites. Randy’s passion, willingness to help and advocacy will be greatly missed. Our sincere condolences go to his family, friends and colleagues.



**Brantford  
Substance  
Users  
Network**