

# THE BRANT COMMUNITY HEALTHCARE SYSTEM



## Board Meeting

September 29, 2020

<b>Participants:</b>	<b>Regrets:</b>
Paul Emerson Maggie Copeland Dave Diegel Annette Gillis Vern Payne Peter Quinlan Bill Thompson Mackenzie Slifierz Naser Hamed Dr. David McNeil Dr. Gene Jarrell Dr. Laurence Batmazian Martin Ruaux Kari Wilson Rena Roy Mario Columbo Dr. Josh Weiss	Teresa Doolittle
	<b>Guests:</b>
	Alena Lukich, Ben Deignan, Laura Doherty Amy Bender (public)
	<b>Recorder:</b>
	Becky Marras, Executive Assistant
<b>ITEM</b>	<b>DISCUSSION / ACTIONS</b>
<b>1.1 Call to Order &amp; Convening the Meeting</b>	The meeting was called to order at 5:00pm by Paul Emerson via zoom
<b>1.2 Approval of Agenda</b>	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To approve the September 29, 2020 agenda as circulated.</b></p> <p style="text-align: right;"><b>(1)</b></p> <p style="text-align: right;"><b>CARRIED</b></p> <p style="text-align: right;">B.Thompson/D.Diegel</p>
<b>1.3 Call for Conflict of Interest</b>	No conflicts of interest were declared.
<b>1.4 Approval of the June 23, 2020 Minutes</b>	<b>THE BOARD OF DIRECTORS VOTED</b>

	<p><b>To approve the June 23, 2020 minutes as circulated.</b></p> <p style="text-align: right;"><b>(2)</b> <b>CARRIED</b> P.Quinlan / M.Slifierz</p>
<b>2.0 Agenda</b>	
<b>2.1 Report of the Chief Executive Officer</b>	<p>The first quarter extensive report summarizing progress towards achieving the five key goals of Brant Community Healthcare System’s Strategic Plan was included in the package. The executive summary highlights the main activities and accomplishments for the quarter.</p> <p>Additional update was given that we recently received approval for the additional 12 beds, which will help with bed allocation pressures and the ramp up of elective surgeries.</p> <p>Excellent detailed report, great format – thank-you!</p>
<b>2.2 BCCHS Foundation Update</b>	<p>This year’s Gala was the first virtual event, which successfully raised \$120k</p> <p>Last week the second Tim Horton’s store in DWing opened as well as the AWing store opened to the community.</p> <p>Currently planning for the Hope for Healthcare Holiday campaign.</p> <p>Reporting that we are at \$3.6M raised of the \$7M goal for the local share of the ED department renovation.</p>
<b>2.3 Report of the Medical Staff Association</b>	<ul style="list-style-type: none"> <li>- Update that several departments currently discussing on call processes associated to hospital privileges.</li> <li>- Trying to enhance the annual awards for physicians to recognize a greater number of physicians.</li> <li>- MSA Executive continue to have ongoing discussion with CEO and Admin staff on day to day issues.</li> </ul>
<b>2.4 Consent Agenda</b>	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p><b>To approve the September 29, 2020 consent agenda.</b></p> <p style="text-align: right;"><b>(3)</b> <b>CARRIED</b> B. Thompson / M.Copeland</p>
<b>2.5 Quality Committee Report</b>	<p><b>Accreditation Update</b></p> <p>The Accreditation Decision Committee reports that BCCHS has met the requirements of the accreditation program.</p>

	<p>Compliance summary was shared on the Required Organizational Practices (ROP) that have to be met in order for compliance to remain accredited. Medication Reconciliation as a strategic Priority, Do Not use Abbreviations and Medication Reconciliation at Care Transitions are all now in compliance and the evidence will be reported out to Accreditation Canada in October.</p> <p><b>Quality Monitoring Report</b> Showing improvement in the timeliness category due to focused improvement work through Quality Improvement Plan for hip fracture surgery and CT scan. <i>C Difficile</i> rate has slightly increased. Effective and efficient dimensions continue to be a challenge</p> <p><b>Patient Experience Results</b> Overall patient experience results from April to July 2020 currently performing above benchmarks for the ED and Out Patient Programs, and below benchmark for the Inpatient departments. To help with response numbers NRC Picker will be implementing telephone surveys in addition to email surveys.</p>
<p><b>2.6 Governance Committee Report</b></p>	<p>Board Evaluation summary of key action items and processes were proposed to address improvement opportunities. These items include progress reports, board materials located on the website, education plans and individual and board evaluations. Moving forward in future BCHS Board of Directors will utilize the OHA Board evaluation survey, which allows comparison to other organizations.</p> <p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>That the proposed action plan for improvement to address the issues identified in the Board’s Annual Evaluation be approved.</b></p> <p style="text-align: right;"><b>(4) CARRIED</b></p>
<p><b>In Camera Session</b></p>	
	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To move from the Open Session to the In Camera session.</b></p> <p style="text-align: right;"><b>(5) CARRIED</b></p>

	M.Copeland/A. Gillis	
<b>Regular Session</b>		
<b>Adjournment</b>	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To adjourn the open session.</b></p> <p style="text-align: right;"><b>(18) CARRIED</b> V.Payne / A.Gillis</p>	
<b>Evaluation</b>	<p><b>What went well?</b></p> <ul style="list-style-type: none"> <li>- Reports excellent</li> <li>- Better on Zoom</li> <li>- Everyone has done well and working well together.</li> <li>- Reports on time to there was plenty of time to review.</li> </ul>	<p><b>What can be improved?</b></p> <p>-</p>
<b>Next Meeting Date</b>	Tuesday October 27 , 2020 5:00pm via Zoom	
<b>Minutes Approved: October 27, 2020</b>	 Dr. David McNeil, President & CEO	 Paul Emerson, Chair, Board of Directors