



Hospital care for COVID-19 positive patients

Hospitals in Hamilton, Niagara, Haldimand, Brant and Burlington are working together to provide care for patients who are COVID-19 positive.



Your care team will monitor your condition carefully and adjust your care plan as your needs change.

Your care plan may include:

- ▶ **Admission to one of four designated hospitals** providing consolidated acute COVID-19 care:
 - Hamilton Health Sciences
 - Joseph Brant Hospital
 - Niagara Health
 - St. Joseph's Healthcare Hamilton

Brant Community Healthcare System and Norfolk General Hospital and continue to provide local in-patient COVID-19 care and may transfer COVID-19 positive patients to designated hospitals as needed.

- ▶ **Follow-up care and/or support at home** or in the community may be provided through Home and Community Care Support Services.

Frequently Asked Questions



How will my hospital care team decide where I will receive care? How will I get there?

Each patient is assessed on an individual basis to determine the level of care they need and where care can best be provided.

Selecting a hospital site will be based on conversations between the patient or their designated decision-maker and the care team.

When a hospital transfer is needed, care teams will work together to ensure a smooth process including patient transportation arrangements and sharing necessary health information.

How will I keep in touch with my family caregiver(s)?

To ensure the safety of everyone through infection control, in-person visits may be limited. Information about hospital visiting hours and processes is available on the [BCHS website](#).

Your hospital care team will provide information about other visiting options e.g. support for virtual visits with your family members/caregivers when available.

When can I go home?

As you recover from COVID-19, your care team will help you plan for your recovery.

Your care plan may include receiving additional care in your local hospital or community care once you have returned home.



If you have questions, concerns or compliments to share, please speak with a member of your health care team or unit manager. You may also contact Brant Community Healthcare System Patient Relations office: patientrelations@bchsys.org