Background - Honourary Paul Harris Award Recipients at BCHS



Cindy Hayward Dale is manager of Organizational Health, Organizational Development and Volunteer Engagement. Cindy and her team have worked tirelessly to ensure the safety and wellbeing of all BCHS staff, physicians and volunteers since the beginning of the pandemic. Cindy led the organization through contact tracing implementing new protocols with PPE, revised health and safety policies and procedures, and co-led the vaccination clinic. Cindy's leadership throughout the pandemic has been instrumental in keeping BCHS a work environment for all.



Monica Hewitson is a charge nurse a BCHS. As a strong advocate for the critical care team in how best to manage COVID patients, Monica is passionate about nursing and team building, which she has continued to champion at BCHS throughout the pandemic. She was nominated by her peers for a COVID-19 Hero award, and shared her experiences related to the challenges of caring for COVID patients, the impact of their families and the care team in an article featured in the Brantford Expositor. Monica's team has benefited greatly thanks to her calm and steady leadership during COVID-19.



Peggy Gautreau is a clinical educator for the BCHS Emergency Department at Brantford General Hospital. Since the onset of the global pandemic, Peggy has done everything possible to support the evolving education needs of BCHS staff to ensure the organization meets COVID-19 requirements. As an advocate for all nurses, Peggy is instrumental in providing frontline staff with the tools they need to ensure patients receive safe, high quality care.



Dhruvisha Patel is a technical specialist in the BCHS Microbiology department. Dhruvisha has been an ally of the laboratory team, working together to bring COVID testing to the BCHS lab. These efforts allowed BCHS the ability to provide rapid testing and allowed us to respond to the needs of our patients, while ensuring all BCHS staff and physicians were kept safe.



Nancy Peddle is manager of Infection Prevention and Control. Throughout the pandemic, Nancy and her team have worked tirelessly to support patients, inform and educate the BCHS team to respond to new changes as the pandemic evolved. Participating in contact tracing efforts and leading the charge to ensure the safety of patients, families, visitors and the BCHS team, Nancy has been closely involved in policy development related to proper PPE use and hand hygiene, and communicating public health guidelines throughout the organization. For Nancy's around-the-clock efforts, she has earned the nickname, COVID Warrior.



Lisa Reeder is the director of Pharmacy. Lisa and her team have continue to work in partnership with the Brant County Health Unit to establish and manage vaccination clinics at BCHS. Lisa and the pharmacy team have shown their ability to be nimble, responding quickly and enthusiastically to develop the policies, procedures and processes required to administer COVID-19 vaccinations to keep everyone safe and well.



Justine Shortt is a registered nurse on B6, who has been instrumental in developing and implementing changes required to support B6 as the BCHS COVID unit. Her efforts have led to early identification of patient needs and reaching out for support from all health care providers to provide collaborative patient care. Justine is an excellent nurse who identifies quality improvement opportunities and actively participates in exploring solid solutions. Having mentored many new nurses as a teacher and coach, Justine supports opportunities for learning and is focused on celebrating positive experiences.



Dr. Aaron Wynn is one of the many emergency department physicians who has worked on the front line through-out the pandemic. Dr. Wynn is also a physician lead for Simulation and has led COVID-Simulation training. Aaron assisted with establishing the BCHS COVID model of care plan, and served as co-lead for the COVID Care Assessment Clinic during the first wave of the COVID-19 pandemic.

