



Quality Improvement Plan 2022-2023

At Brant Community Healthcare System, we are focused on providing safe, high-quality care and services to the people we serve. Our Quality Improvement Plan identifies measurable steps we will take towards providing a better experience for patients, their families, our staff and volunteers.

GOALS



Reducing ED Wait Times

- To provide timely access to care by reducing the time it takes to transfer individuals to an inpatient bed.

Reduce average wait time for an inpatient bed by 3.0 hours.



Improving Access to Care

- To ensure hip fracture patients who need surgery receive surgical intervention within 48 hours of coming to hospital regardless of whether they need to be transferred to another hospital for surgery.

Achieve an 8.2% improvement in wait time for hip fracture surgery.



Providing Effective Care

- To ensure mental health and addiction patients experience effective and smooth transitions from the hospital.

Reduce mental health or addiction repeat visits to the Emergency Department within 30 days to 11% or less.



Improving Patient Occupancy

- To improve the percentage of patients occupying an acute care hospital bed and standardizing the Alternate Level of Care (ALC) assessment process including initial designation and ongoing reassessment.

Reduce inpatient ALC days by 1.2% or greater.