Financial Statements **March 31, 2016**



June 1, 2016

Independent Auditor's Report

To the Board of Directors of Brant Community Healthcare System

We have audited the accompanying financial statements of Brant Community Healthcare System, which comprise the statement of financial position as at March 31, 2016 and the statements of operations, changes in net assets and cash flows for the year then ended, and the related notes, which comprise a summary of significant accounting policies and other explanatory information.

Management's responsibility for the financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of Brant Community Healthcare System as at March 31, 2016 and the results of its operations and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Pricewaterhouse Coopers UP

Chartered Professional Accountants, Licensed Public Accountants

Statement of Financial Position

As at March 31, 2016

	2016 \$	2015 \$
Assets	,	·
Current assets		
Cash Accounts receivable (note 3)	2,605,905 7,136,943	10,940,893 5,641,718
Inventories Due from Brant Community Healthcare System Foundation (note 4) Other assets	1,793,403 1,300,324 1,021,284	1,848,579 1,213,697 1,027,359
/	13,857,859	20,672,246
Long-term physician loans	-	12,917
Property and equipment (note 5)	94,128,310	93,462,727
	107,986,169	114,147,890
Liabilities		
Current liabilities		
Accounts payable and accrued liabilities Bank loans payable (note 6)	22,099,599	22,786,066 524,645
Obligations under capital leases (note 7) Deferred revenue	1,762,591 1,710,747	933,208 1,650,534
	25,572,937	25,894,453
Bank loans payable (note 6)	-	2,219,600
Obligations under capital leases (note 7)	4,060,719	1,760,569
Employee future benefits (note 8)	4,448,400	3,134,200
Deferred contributions (note 9)	68,589,031	69,552,795
	102,671,087	102,561,617
Net Assets		
Restricted (note 1)	1,388,566	1,388,566
Unrestricted	3,926,516	10,197,707
	5,315,082	11,586,273
	107,986,169	114,147,890
Contingencies (note 10)		
Approved by the Board of Directors		
Director Rhanda	Waley	Director

Statement of Operations

For the year ended March 31, 2016

	2016 \$	2015 \$
Revenue Funding (note 13) Preferred accommodation and chronic co-payment Hospitalist program/CCU closed model - in-patient Outpatient revenue - Ontario Hospital Insurance Plan Emergency department - Alternate Funding Agreement Other sources In-patient Outpatient Other revenue (schedule 1) Amortization of deferred contributions relating to equipment	130,368,825 1,351,054 3,782,529 11,075,926 4,887,403 448,662 1,304,419 11,186,824 1,371,403	128,611,425 1,828,672 3,683,606 11,146,606 4,724,573 404,980 1,073,647 10,225,997 1,387,131
	165,777,045	163,086,637
Expenses Salaries and wages (schedule 2) Employee benefits Medical staff remuneration Medical and surgical supplies Drugs Other supplies and expenses (schedule 3) Amortization of equipment and furnishings	81,764,413 24,322,410 24,285,638 9,016,542 5,696,975 21,498,989 4,299,553	79,650,693 21,884,727 23,540,845 9,448,523 5,146,966 19,876,113 4,125,774
Deficiency of revenue over expenses before the following	(5,107,475)	(587,004)
Amortization of deferred contributions relating to buildings and building service equipment	3,275,737	2,885,890
Amortization of buildings and building service equipment	(4,439,453)	(4,110,006)
Deficiency of revenue over expenses for the year	(6,271,191)	(1,811,120)

Statement of Changes in Net Assets For the year ended March 31, 2016

	2016		2015	
	Restricted \$	Unrestricted \$	Total \$	Total \$
Balance - Beginning of year	1,388,566	10,197,707	11,586,273	13,397,393
Deficiency of revenue over expenses for the year	_	(6,271,191)	(6,271,191)	(1,811,120)
Balance - End of year	1,388,566	3,926,516	5,315,082	11,586,273

Statement of Cash Flows

For the year ended March 31, 2016

	2016 \$	2015 \$
Cash provided by (used in)		
Operating activities Deficiency of revenue over expenses for the year Items not affecting cash Amortization of deferred contributions Equipment	(6,271,191) (1,371,403)	(1,811,120) (1,387,131)
Buildings and building service equipment Amortization of property and equipment Equipment and furnishings Buildings and building service equipment Employee future benefits Writeoff of deferred contribution relating to disposed assets Loss on writeoff of property and equipment Changes in non-cash working capital items relating to operations	(3,275,737) 4,299,553 4,439,453 1,314,200 (62,524) 62,609	(2,885,890) 4,125,774 4,110,006 16,900
(note 11)	(2,146,855)	(717,517)
	(3,011,895)	1,451,022
Capital activities Purchase of property and equipment - net of non-cash items	(4,047,700)	(10,896,543)
Financing activities Long-term physician loans Payment of obligations under capital leases and bank loans Contributions received Donations from Brant Community Healthcare System Foundation Donations from third parties Net provincial capital grants	12,917 (5,034,210) 1,313,948 281,073	15,000 (1,403,814) 1,170,554 11,172
Net provincial capital grants	2,150,879	7,486,226
Decrease in cook dustrial to a	(1,275,393)	7,279,138
Decrease in cash during the year	(8,334,988)	(2,166,383)
Cash - Beginning of year	10,940,893	13,107,276
Cash - End of year	2,605,905	10,940,893
Non-cash items Property and equipment - leased Increase in obligations under capital leases Advances from bank loan for equipment purchase	(5,419,498) 5,419,498 -	(1,940,293) 1,080,721 859,572

Notes to Financial Statements March 31, 2016

1 Nature of operations

Brant Community Healthcare System (the System) is incorporated without share capital under the laws of the Province of Ontario. The System is a registered charity under the Income Tax Act (Canada) and, accordingly, is exempt from income taxes, provided certain requirements are met.

The System embraces a culture of performance excellence through its True North Indicators: Patient First, A Great Place to Work and Using Resources Wisely. These indicators allow the System to continue living its vision of Providing Excellent Care to Home to the residents of the City of Brantford and the County of Brant through two sites, Brantford General Hospital in Brantford and Willett Hospital in Paris, Ontario.

Unrestricted net assets of Willett Hospital in the amount of \$1,398,431 as of the date of amalgamation with Brantford General Hospital on April 11, 2007 have been restricted by the Board of Directors specifically for Willett programs and projects. As at March 31, 2016, the restricted net assets amounted to \$1,388,566.

The System is funded primarily by the Province of Ontario in accordance with budget arrangements established by the Ministry of Health and Long-Term Care (MOHLTC), the Hamilton Niagara Haldimand Brant Local Health Integration Network (the LHIN) and Cancer Care Ontario. The System has entered into a Hospital Service Accountability Agreement (H-SAA) with the LHIN that sets out the obligations as well as the minimum performance standards that must be met by the System. Any excess of revenue over expenses with respect to base funding during a fiscal year is not required to be returned. However, if the System does not meet its performance standards or obligations under the H-SAA, the LHIN has the right to adjust funding received by the System. The System accrues for known clawback amounts; however, any other increases or decreases to funding not known until after year-end will be reflected in the accounts of the subsequent year.

For the year ended March 31, 2016, the System has achieved a current ratio of 0.58:1.00 (2015 - 0.85:1.00) relative to the 0.80 to 2.00 performance corridor outlined in the H-SAA. In fiscal 2016, the System has not met the H-SAA obligation to achieve a minimum balanced operating margin, excluding net building amortization expense. The System incurred a deficit of \$5,107,475 as a result of greater than planned growth in patient services. During the year the System engaged an independent third party to conduct an operational review including the identification of any cost reduction opportunities. This review was completed during the year. The System is currently reviewing the findings including the implementation of certain cost reduction opportunities that were identified.

The System will discuss these cost reduction opportunities with the LHIN and implement a plan that will return the System back to a balanced position over the next three years.

2 Summary of significant accounting policies

Basis of presentation

These financial statements include the accounts of the System, which includes the Brantford General and Willett Hospital sites and have been prepared by management in accordance with Canadian public sector accounting standards (PSAS), including standards that apply to government not-for-profit organizations.

Notes to Financial Statements

March 31, 2016

A summary of the significant accounting policies is as follows:

Revenue recognition

The System follows the deferral method of accounting for contributions, which include donations and government grants.

Operating grants are recorded as revenue in the period to which they relate. Grants approved but not received at the end of an accounting period are accrued. Where a portion of a grant relates to a future period, it is deferred and recognized in that subsequent period. Where a portion of a grant is repayable as a result of not meeting performance measurements, best estimates of the repayment amount are made and accrued at year-end.

Contributions restricted for the purchase of property and equipment are deferred and amortized to revenue over the same period as the related asset is amortized to expense.

All other revenues including those from the Ontario Health Insurance Plan, preferred accommodation and marketed services are recognized when the service is provided or the goods are sold.

Contributed materials and services

Contributed materials are recorded, when received, at their fair value. Volunteers contribute a significant amount of time each year. Due to the difficulty of determining the fair value, these contributed services are not recognized or disclosed in the financial statements.

Inventories

Inventories are valued at the lower of average cost and replacement value.

Property and equipment

Purchased property and equipment are stated at cost. Contributed property and equipment are recorded at fair value at the date of contribution. Incremental interest incurred during the construction of buildings is capitalized and included in cost. Amortization is provided annually on a straight-line basis using the following annual rates:

Land improvements	5% - 33%
Buildings and building service equipment	2% - 20%
Major equipment	4% - 33%
Equipment under capital leases	10% - 20%

The costs of renovations to hospital buildings, which significantly increase useful life or capacity, are capitalized as part of the cost of the related property and equipment. Renovation costs to adapt hospital buildings to change operating conditions or to maintain normal efficiency are expensed as incurred.

Notes to Financial Statements March 31, 2016

The System reviews long-lived assets for impairment whenever events or changes in circumstances indicate the carrying amount of an asset may not be recoverable and exceeds its fair value. The impairment loss, if any, is the excess of carrying value over fair value.

Employee future benefits

Multi-employer plan

Substantially all of the full-time employees of the System are eligible to be members of the Healthcare of Ontario Pension Plan (HOOPP), which is a multi-employer average of the best five years' pay contributory pension plan, and employees are entitled to certain post-employment benefits. HOOPP is accounted for as a defined contribution plan, whereby contributions are expensed when due.

• Other post-employment benefit plans

The System accrues its obligations under non-pension employee benefit plans as employees render services.

The System has adopted the following policies:

- Certain employees of the System are entitled to receive post-employment benefits. The costs of these benefits are determined using the accrued benefit method pro-rated on service and management's best estimate of expected salary escalation, retirement ages of employees and health-care costs. The discount rate used to determine the accrued benefit obligation was determined by reference to the System's cost of borrowing consistent with the specific rates of interest and periods committed to by the System on amounts borrowed. The System estimated its cost of borrowing by referencing the rate of return on provincial government bonds with an additional risk premium specific to the System for varying durations based on the cash flows expected from the post-employment benefit obligations.
- Past service from plan amendments is expensed when the amendment takes effect.
- The excess of the cumulative unamortized balance of the net actuarial gain (loss) is amortized over the
 average remaining service period of active employees. The average remaining service period of active
 employees is ten years.

Financial instruments

The System's financial instruments consist of cash, accounts receivable, due from Brant Community Healthcare System Foundation, physician loans, accounts payable and accrued liabilities, bank loans payable and obligations under capital leases.

Notes to Financial Statements

March 31, 2016

The System's financial instruments are measured as follows:

Assets/liabilities	Measurement
Cash	fair value
Accounts receivable	amortized cost
Due from Brant Community Healthcare System	
Foundation	amortized cost
Physician loans	amortized cost
Accounts payable and accrued liabilities	amortized cost
Bank loans payable	amortized cost
Obligations under capital leases	amortized cost

All financial assets are tested annually for impairment. When financial assets are impaired, impairment losses are recorded in the statement of operations.

For financial instruments measured using amortized cost, the effective interest rate method is used to determine interest income or expense.

Use of estimates

The preparation of financial statements in accordance with PSAS requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

3 Accounts receivable

	2016 \$	2015 \$
Ministry of Health and Long-Term Care/Local Health Integration Network and Cancer Care Ontario Insurers and patients Other Less: Allowance for doubtful accounts	2,451,616 3,344,631 2,863,740 (1,523,044)	2,253,600 2,765,567 1,911,134 (1,288,583)
	7,136,943	5,641,718

4 Due from Brant Community Healthcare System Foundation

The Brant Community Healthcare System Foundation (the Foundation) is incorporated under the laws of the Province of Ontario as a not-for-profit organization and is a registered charity under the Income Tax Act (Canada). As at March 31, 2016, the Foundation holds donations from the community in the amount of \$4,818,641 (2015 - \$5,224,385), which will be used by the System to maintain and enhance capital infrastructure and to acquire capital equipment.

Notes to Financial Statements March 31, 2016

During the year, the Foundation transferred \$1,313,948 (2015 - \$1,170,554) of deferred contributions to the System in support of capital projects, which is included in deferred contributions, and \$97,462 (2015 - \$148,371) in support of its operations. During the year, net reimbursements from the Foundation to the System for operating costs incurred by the System on behalf of the Foundation totalled \$1,079,367 (2015 - \$891,687) and is recorded in due from Brant Community Healthcare System Foundation.

As at March 31, 2016, amounts due from the Brant Community Healthcare System Foundation totalled \$1,300,324 (2015 - \$1,213,697).

5 Property and equipment

			2016
	Cost \$	Accumulated amortization \$	Net \$
Land Land improvements Buildings and building service equipment Major equipment Building renovations in progress Equipment under capital leases	1,092,145 791,556 126,953,909 27,451,953 702,625 11,110,242	240,563 51,313,367 17,879,576 - 4,540,614	1,092,145 550,993 75,640,542 9,572,377 702,625 6,569,628
	168,102,430	73,974,120	94,128,310
			2015
	Cost \$	Accumulated amortization \$	Net \$
Land Land improvements Buildings and building service equipment Major equipment Building renovations in progress Equipment in progress Equipment under capital leases	1,132,745 778,769 121,072,657 27,406,690 6,337,096 3,146,736 7,725,564	142,973 51,487,349 17,382,423 - - 5,124,785	1,132,745 635,796 69,585,308 10,024,267 6,337,096 3,146,736 2,600,779
	167,600,257	74,137,530	93,462,727

During the year, the System wrote off assets in the amount of \$8,965,019 (2015 - \$6,359,207) of which \$8,902,410 (2015 - \$6,359,207) was fully amortized.

Notes to Financial Statements March 31, 2016

6 Bank loans payable

	2016 \$	2015 \$
Bank loan payable to Bank of Nova Scotia in respect of equipment acquisition loans, bearing interest at prime plus 0.5% and prime		
plus 0.75% (i)	-	2,744,245
Less: Current portion	-	524,645
	-	2,219,600

The System has a non-revolving bank loan in the amount of \$9,000,000 with the Bank of Nova Scotia, available for leases, repayable in 60 equal monthly instalments, bearing interest at negotiated rates ranging from the prime rate plus 0.5% and fixed rates of 2.7% to 4.52%. Leases are secured by the underlying equipment financed. The outstanding obligation as at March 31, 2016 is described in note 7.

The System has an available \$6,000,000 unsecured credit facility with the Bank of Nova Scotia, due on demand, bearing interest at the prime rate minus 0.5%. As at March 31, 2016, no amount has been drawn against this facility.

7 Obligations under capital leases

The System has financed medical and information technology equipment by entering into capital leasing arrangements. The following is a schedule of the future minimum lease payments on the capital leases:

	\$
2017 2018 2019 2020 2021	1,922,927 1,500,399 1,179,030 1,234,288 335,910
	6,172,554
Amount representing interest at 3.39% Amount representing interest at 4.52% Amount representing interest at 3.59% Amount representing interest at 3.55% Amount representing interest at 3.20% Amount representing interest at 2.20% Amount representing interest at 2.91% Amount representing interest at 3.14% Amount representing interest at 2.70% Amount representing interest at 2.80% Amount representing interest at 2.85% Amount representing interest at 3.12%	60,484 2 2,751 18,742 6,755 4,456 49,934 22,223 51,570 20,775 111,552
Less: Current portion	349,244 1,762,591
	4,060,719

Notes to Financial Statements

March 31, 2016

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8 Pension plan and employee future benefits

Multi-employer plan

Contributions made during the year to HOOPP by the System amounted to \$6,682,353 (2015 - \$6,347,846). These amounts are included in employee benefits expense in the statement of operations.

Employee future benefits

Employees of the System are entitled to certain post-employment benefits such as medical, dental and life insurance coverage for certain employee groups who have retired from the System and are between the ages of 55 and 61. The Hospital recognizes these benefits as earned rather than on a cash basis.

Information about the System's and post-employment benefits is calculated based on the latest actuarial valuation performed on March 31, 2016.

The following is a reconciliation of the funded status of the benefits plan to the amount recorded in the financial statements:

	2016 \$	2015 \$
Accrued benefit obligation Unamortized net actuarial loss	5,189,000 (740,600)	3,757,300 (623,100)
	4,448,400	3,134,200
movement in the post-employment liability during	the year is as follows:	

	2016 \$	2015 \$
Employee future benefits liability, as at April 1	3,134,200	3,117,300
Current service cost Re-measurement of liability related to prior year Prior service cost Recognition of unamortized net actuarial gains Interest cost Amortization of actuarial losses	203,800 1,194,000 138,600 (67,300) 162,000 98,400	129,500 - - - 134,100 27,700
Pension and post-employment benefits expense Benefits paid	1,729,500 (415,300)	291,300 (274,400)
Employee future benefits liability, as at March 31	4,448,400	3,134,200

Notes to Financial Statements

March 31, 2016

The significant assumptions adopted in estimating the System's accrued benefit obligation for employee future benefits are as follows:

	2016	2015
Discount rate	3.25%	3.00%
Dental trend rates	3.00%	4.00%
Expected average remaining service life (years)	14	10
Extended health-care trend rates	6.25%	7.00%
	decreasing by	decreasing by
	0.25% per annum	0.50% per annum
	to 4.50%	to 5.00%

9 Deferred contributions

	2016 \$	2015 \$
Expenditures of future periods Property and equipment	967,804 67,621,227	9,050,592 60,502,203
	68,589,031	69,552,795

Deferred contributions relating to expenditures of future periods represent unspent externally restricted grants and donations for property and equipment purposes.

	2016 \$	2015 \$
Balance - Beginning of year Add: Contributions relating to property and equipment Less: Capital funding	9,050,592 884,997 (8,967,785)	6,061,691 4,605,862 (1,616,961)
Balance - End of year	967,804	9,050,592

Deferred capital contributions relating to property and equipment represent the unamortized amount of donations and grants received and spent on the purchase of property and equipment. The amortization of deferred contributions is recorded as revenue in the statement of operations.

	2016 \$	2015 \$
Balance - Beginning of year Capital funding Net increase in contributions Less: Amounts amortized to revenue	60,502,203 8,967,785 2,798,379 (4,647,140)	59,096,173 1,616,961 4,062,090 (4,273,021)
Balance - End of year	67,621,227	60,502,203

Notes to Financial Statements

March 31, 2016

10 Contingencies

The System has been named as a defendant in various lawsuits. Based on the opinion of legal counsel as to a realistic estimate of the merits of these actions and the System's potential liability, management believes that any liability resulting from these actions would be adequately covered by liability insurance.

11 Changes in non-cash working capital items relating to operations

	2016 \$	2015 \$
Accounts receivable Inventories Due from the Foundation Other assets Accounts payable and accrued liabilities Deferred revenue	(1,495,225) 55,176 (86,627) 6,075 (686,467) 60,213	(353,561) (156,447) 122,439 (519,923) (561,310) 751,285
	(2,146,855)	(717,517)

12 Risks arising from financial instruments and risk management

The System is exposed to a variety of financial risks, including market risk, credit risk and liquidity risk. The System has adopted an integrated risk management framework. The framework provides a consistent methodology to manage risks across the System.

Market risk

The System is exposed to market risk through interest rate risk with regard to its bank loans payable, which are regularly monitored. As at March 31, 2016, the System's estimate of the exposure to interest rate risk and the effect on net assets is not material.

Credit risk

The majority of the System's receivables are due from the MOHLTC or other government agencies. As at March 31, 2016, the System's exposure to credit risk in the event of non-payment by patients for non-insured services and for services provided to non-resident patients is not material.

Liquidity risk

Liquidity risk results from the System's potential inability to meet its obligations associated with the financial liabilities as they come due. The System manages its liquidity risk by forecasting cash flows from operations and anticipating investing and financing activities and maintaining credit facilities to ensure it has sufficient available funds to meet current and foreseeable financial requirements. There can be no assurance that the System will be successful in achieving the results set out in its internal cash flow projections. At certain times of the year, the System is dependent upon the continued availability of its credit facilities.

Notes to Financial Statements

March 31, 2016

The table below is a maturity analysis of the System's financial liabilities as at March 31, 2016:

		Up to six months \$	More than six months up to one year \$	More than one year up to five years \$	More than five years	Total \$
	Accounts payable and accrued liabilities Capital lease obligations Bank loans	22,099,599 908,009 	854,582 	4,060,719 -	- - -	22,099,599 5,823,310 -
		23,007,608	854,582	4,060,719	•	27,922,909
13	Funding revenue					
					2016 \$	2015 \$
	Local Health Integration Network Ministry of Health and Long-Term Cancer Care Ontario	Care		3,1	48,912 12,041 07,872	119,100,698 3,403,739 6,106,988
				130,36	68,825	128,611,425

Schedule 1

Schedule of Other Revenue For the year ended March 31, 2016

	2016 \$	2015 \$
Other revenue Cash discounts Community Care Access Centre recoveries Clinical service recoveries Home oxygen revenue Investment income Laboratory recoveries Local Health Integration Network	30,487 3,206 3,537,109 647,201 27,163 547,662	38,834 3,544 2,127,607 612,098 90,053 475,472
Mental Health and Combined Crisis Program Psychiatric Sessional Fees Municipal taxes Non-clinical recoveries Nutrition services recoveries Operational grants Parking revenue Rental revenue Specialized donation purchase recoveries	1,897,946 281,816 26,625 1,983,095 157,080 46,000 1,482,301 307,806 211,327	1,861,402 223,618 26,625 2,179,385 157,258 368,633 1,446,684 308,774 306,010
	11,186,824	10,225,997

Schedule 2

Schedule of Salaries and Wages For the year ended March 31, 2016

	2016 \$	2015 \$
Salaries and wages		
Acute and transitional care	24,168,873	22,020,911
Administration	1,504,884	1,729,370
Care support	11,338,895	11,084,816
Episodic care	14,713,463	14,696,541
Finance and supply	8,138,817	7,915,406
Knowledge and information	5.919.197	5,875,988
Other services	106.197	159,188
		· ·
Patient experience and quality outcomes	1,010,336	825,190
People development	1,913,271	2,141,090
Planned care	12,645,088	12,779,212
Strategy deployment	305,392	422,981
	81,764,413	79,650,693

Schedule 3

Schedule of Other Supplies and Expenses For the year ended March 31, 2016

	2016 \$	2015 \$
Other supplies and expenses		
Acute and transitional care	1,433,844	1,498,116
Administration	1,846,472	1,758,470
Care support	4,373,847	4,159,735
Episodic care	1,059,725	1,198,799
Finance and supply	4,079,094	3,841,948
Knowledge and information	5,500,996	5,167,453
Other services	1,376,624	185,286
Patient experience and quality outcomes	232,033	210,284
People development	435,169	441,712
Planned care	1,100,887	1,305,434
Strategy deployment	60,298	108,876
	21,498,989	19,876,113

Schedule of Diabetes Education Program Expenses For the year ended March 31, 2016

The accompanying schedule of Diabetes Education Program Expenses is presented as supplementary information only. In this respect, it does not form part of the financial statements of the System for the year ended March 31, 2016.

Schedule of Diabetes Education Program Expenses

For the year ended March 31, 2016

	2016 \$	2015 \$
Diabetes education program expenses		
Salaries and benefits	537,937	569,989
Salaries	150,198	147,923
Benefits		
	688,135	717,912
Operating expenses Professional development Travel and transportation Other program expenses	1,250 1,672 49,561	102 236 39,698
	52,483	40,036
	740,618	757,948