

# THE BRANT COMMUNITY HEALTHCARE SYSTEM

## Board Meeting



October 26, 2021

<b>Participants:</b>		<b>Regrets:</b>
Paul Emerson Peter Quinlan Maggie Copeland Dave Diegel Annette Gillis Rena Roy Teresa Doolittle Vern Payne Bill Thompson Mackenzie Slifierz	Naser Hamed Dr. David McNeil Dr. Gene Jarrell Martin Ruaux Dr. Laurence Batmazian Dr. Sydney Godzisz Kari Wilson Heather Wilson Kim Mann	<b>Guests:</b> Alena Lukich, Erin Sleeth, Ben Deignan, Chad DeBlock
		<b>Recorder:</b> Becky Marras, Executive Assistant

<b>ITEM</b>	<b>DISCUSSION / ACTIONS</b>
<b>1.1 Call to Order &amp; Convening the Meeting</b>	The meeting was called to order at 5:00pm by Paul Emerson via zoom.
<b>1.2 Approval of Agenda</b>	<p style="text-align: center;"><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To approve the October 26, 2021 agenda as circulated.</b></p> <p style="text-align: right;">(1) <b>CARRIED</b> B.Thompson / V. Payne</p>
<b>1.3 Call for Conflict of Interest</b>	No conflicts of interest were declared.
<b>1.4 Approval of the September 28, 2021, Minutes</b>	<p style="text-align: center;"><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To approve the September 28, 2021 minutes as circulated.</b></p> <p style="text-align: right;">(2) <b>CARRIED</b> A.Gillis /R.Roy</p>
<b>2.0 Education/Presentation</b>	
	Nothing scheduled this meeting.
<b>3.0 Agenda</b>	

<p><b>3.1 BCHS Foundation Update</b></p>	<p>BCHS Foundation Board Chair &amp; Executive Director along with BCHS Board Chair and CEO recently met over dinner to discuss the future visioning of the organization and the related initiatives for fundraising in the community.</p> <p>Kari Wilson, Executive Director, gave an update on recent successes and the recent fundraising events/activities.</p> <p>Thankful to the BCHS IT team who recently moved over the donor data based to a new cloud based system.</p> <p>Hope for Healthcare campaign, set to launch next week.</p> <p>Happy to report through the month of December the hospital lighting campaign with Massilly as the lead sponsor for a second year.</p>
<p><b>3.2 Volunteer Association Update</b></p>	<p>Kimberly Mann, President BCHS Volunteer Association provided an update on the recent activities of the Volunteer association.</p> <p>Small committees to look at different models to raise money through ideas such as various online holiday auctions, mobile shopping carts/canteen that can travel to the floors so patients can access.</p> <p>Please pass along our appreciation to the great work of our valued volunteers.</p>
<p><b>4.0 Consent Agenda</b></p>	
<p><b>4.1 Quality Committee Standing Report</b></p>	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To approve the reports in the October 26, 2021 consent agenda</b></p> <p style="text-align: right;"><b>(3) CARRIED</b></p>
<p><b>5.0 Regular Agenda</b></p>	
<p><b>5.1 Quality Committee</b></p>	<p><b>Quality Improvement Plan Results</b></p> <p><b>2021-22 Year to date current results:</b></p> <ul style="list-style-type: none"> <li>• Positive results and/or trends are identified in: <ul style="list-style-type: none"> <li>○ Access to CT Scan – Percentage of Priority 2-4 Cases Completed within Target</li> <li>○ Time to Inpatient Bed</li> </ul> </li> <li>• Areas of opportunity identified include: <ul style="list-style-type: none"> <li>○ Patient Experience – Information at Discharge</li> <li>○ Medication Reconciliation at Discharge</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>○ Reported Workplace Violence Incidents</li> <li>○ Repeat Emergency Visits for Mental Health</li> <li>○ Access to Hip Fracture Surgery within 48 Hours</li> </ul> <p><b>Quality Monitoring Report</b>  Understand we are seeing high volumes in the last few months, higher than normal visits with a higher number of ambulance patients. Addition to this when we have outbreaks we are not able to transfer patients out, faced with increased percentage of the beds occupied by ALC patients.  Challenges mostly with the EMS offload, looking at tactics and retooling of some processes on how we manage the offload in a timely manner.  Rapid assessment with the physicians in the ED, actually helps with the speed of patients being going through the ED. Max wait time shouldn't be greater than 30mins.</p> <p><b>Patient Experience Survey Results</b>  Highlighted Pediatric 24hr access to care providing high level of Pediatric care for our community. Appreciate what the teams are doing and all the hard work that goes on behind the scenes.</p> <p>Piloting the In-patient areas the three structures of communication, AIDET, patient white boards and leader rounding will be able to report back at a later date with more details</p>
<p><b>5.3 President &amp; CEO Report</b></p>	<p>Highly detailed report included in the package for review, also wanted to highlight the following.</p> <ul style="list-style-type: none"> <li>- Will be meeting with MOH capital team on the planned initiatives; ED Redevelopment, CT replacement planning and the capital plans.</li> <li>- ED Stage 4, should be ready to submit to Ministry by February 2022 with hopes to have a response no later than June 2022.</li> <li>- Out to RFP for the second CT and should be closing in the next couple of weeks. As the capital project evolves will bring further progress updates.</li> <li>- Patient Experience – the inpatient areas are the major challenges, while the ED experience is higher than the provincial average. Hopeful that the tools that we are able to learn from HURON/Studer will be implemented and hope to see the benefits around April/May 2022 timeframe.</li> <li>- Recruitment and retention strategies were discussed to address the vacancy lists. Highlight that during October orientation 19 RNs were hired. Detailed HR report will come to the November Board.</li> </ul> <p>Board enjoys the structure of the report based on the strategic goals so they remain front and center.</p>
<p><b>6.0 In Camera Session</b></p>	
	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p><b>To move from the Open Session to the In Camera session to discuss the following.</b></p> <ul style="list-style-type: none"> <li>- September 28, 2021 In Camera Minutes</li> <li>- Medical Advisory Committee Minutes</li> <li>- Resources Committee Report</li> </ul>

	<ul style="list-style-type: none"> <li>- Medical Staff Association Update</li> <li>- President &amp; CEO Update</li> <li>- Chief of Staff Update</li> </ul> <p style="text-align: right;"><b>(4)</b> <b>CARRIED</b> A.Gillis / M.Sliefirz</p>	
<b>7.0 Adjournment</b>		
	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To adjourn the open session.</b></p> <p style="text-align: right;"><b>( 12)</b> <b>CARRIED</b> T.Doolittle / M. Copeland</p>	
<b>Next Meeting Date</b>	Tuesday November 23, 2021 5:00pm via Zoom	
<b>Minutes Approved: November 23, 2021</b>	 Dr. David McNeil, President & CEO	 Paul Emerson, Chair, Board of Directors