

# THE BRANT COMMUNITY HEALTHCARE SYSTEM

## Board Meeting



November 23, 2021

<b>Participants:</b>		<b>Regrets:</b>
Paul Emerson Peter Quinlan Maggie Copeland Dave Diegel Annette Gillis Rena Roy Vern Payne Bill Thompson Mackenzie Slifierz Naser Hamed	Brent Cain Dr. David McNeil Dr. Gene Jarrell Martin Ruaux Dr. Laurence Batmazian Dr. Sydney Godzisz Kari Wilson Heather Wilson Kim Mann Teresa Doolittle	<div style="background-color: #e0e0e0; padding: 2px;"><b>Guests:</b></div> Alena Lukich, Erin Sleeth, Ben Deignan, Chad DeBlock
		<div style="background-color: #e0e0e0; padding: 2px;"><b>Recorder:</b></div> Becky Marras, Executive Assistant
<b>ITEM</b>	<b>DISCUSSION / ACTIONS</b>	
<b>1.1 Call to Order &amp; Convening the Meeting</b>	The meeting was called to order at 5:00pm by Paul Emerson via zoom.	
<b>1.2 Approval of Agenda</b>	<p style="text-align: center;"><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To approve the November 23, 2021 agenda as circulated.</b></p> <p style="text-align: right;"><b>(1)</b> <b>CARRIED</b> B.Thompson/D.Diegel</p>	
<b>1.3 Call for Conflict of Interest</b>	No conflicts of interest were declared.	
<b>1.4 Approval of the October 26, 2021, Minutes</b>	<p style="text-align: center;"><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To approve the October 26, 2021 minutes as circulated.</b></p> <p style="text-align: right;"><b>(2)</b> <b>CARRIED</b> A.Gillis / M. Slifierz</p>	
<b>2.0 Education/Presentation</b>		
	Nothing scheduled this meeting.	
<b>3.0 Agenda</b>		

<b>3.1 BCBS Foundation Update</b>	
<b>3.1 BCBS Foundation Update</b>	<p>Heather Wilson, BCBS Foundation Chair &amp; Kari Wilson, Executive Director, BCBS Foundation provided an update on the events to date.</p> <p>Hope for Healthcare campaign recently launched, with a goal of \$150,000 for this campaign.</p> <p>Behind the Mask, highlighting nine weeks of patient and caregiver stories.</p> <p>Oh behalf of the Board we are very thankful to the great milestone that we have met.</p>
<b>3.2 Volunteer Association Update</b>	<p>Kim Mann, President, BCBS Volunteer Association provided an update upcoming events and happenings within the Volunteer Association.</p> <p>Silent auction for the holiday season Dec 4<sup>th</sup> – 14<sup>th</sup>, excited to have this launch.</p> <p>Gift shop coordinator has recently resigned, and the team of volunteers have been tasked to keep the gift shop open. Have reduced the hours in the gift shop as the traffic was light, closing early daily at 4:00pm.</p> <p>Chair thanked the volunteers for their dedication to the hospital, and mentioned it is great to see the volunteers back in the hospital.</p>
<b>4.0 Consent Agenda</b>	
<b>4.1 Quality Committee Standing Report</b>	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To approve the reports in the November 23, 2021 consent agenda</b></p> <p style="text-align: right;"><b>(3) CARRIED M. Slifierz/R.Roy</b></p>
<b>5.0 Regular Agenda</b>	
<b>5.1 Quality Committee</b>	<p><b>5.1.1 Quality Improvement Plan Results 2021-22 Current Results:</b></p> <ul style="list-style-type: none"> <li>• Positive results and/or trends are identified in: <ul style="list-style-type: none"> <li>- Access to CT Scan – Percentage of Priority 2-4 Cases Completed within Target</li> <li>- Time to Inpatient Bed</li> </ul> </li> <li>• Areas of opportunity identified include: <ul style="list-style-type: none"> <li>- Access to Hip Fracture Surgery within 48 Hours</li> <li>- Patient Experience – Information at Discharge</li> <li>- Medication Reconciliation at Discharge</li> <li>- Repeat Emergency Visits for Mental Health</li> <li>- Reported Workplace Violence Incidents</li> </ul> </li> </ul>
	<b>5.1.2 Quality Monitoring Report</b>

	<p>The Quality Monitoring Report was reviewed, highlighted that many of the indicators are now green. Still experiencing challenges with some of the Timely Indicators. Still experiencing high volumes of patients presenting via EMS which is creating longer than normal offload times. Processes on how we manage offload are being reviewed by a team in the Emergency Department.</p> <p><b>5.1.3 Patient Experience Survey Results</b></p> <p>April – October patient experience in the “Overall Care Rating” Category were highlighted in 9 Departments. 5/9 of the departments are performing above benchmarks:</p> <ul style="list-style-type: none"> <li>- Emergency Department</li> <li>- Out Patient Programs</li> <li>- Neonatal Intensive Care</li> <li>- Oncology</li> <li>- Day Surgery</li> </ul> <p>Areas that are below the benchmark:</p> <ul style="list-style-type: none"> <li>- Inpatient Departments</li> <li>- Pediatric Outpatient</li> <li>- Pediatric Inpatient</li> <li>- Mental Health Program</li> </ul>
<p><b>5.2 Governance Committee</b></p>	<p><b>5.2.1 Master Planning Update &amp; Capital Plan</b></p> <p>Update was shared where we are in the master planning process, including the need for advocacy around capital planning was discussed. Suggesting to retain a communications firm to provide the hospital communication materials to facilitate the advocacy work. Committee considered the limitations that legislation places on the hospital to retain a professional advocate.</p> <p>Acknowledging that we will be making this a public campaign as this is something we want to do to gain awareness in the communities that we serve.</p> <p>Will re-establish the Mater Planning Committee, which has been on hold since the beginning of 2020 due to the pressures of the pandemic, will plan to meet in the new year.</p> <p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>That the Board support the re-establishment of the Master Planning Steering Committee.</b></p> <p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: right;"><b>(4) CARRIED</b> P. Quinlan / D.Diegel</p>

	<p style="text-align: center;"><b>That the Board directs the Board Chair and President and CEO to draft a letter to the Minister of Health advocating for the advancement of redevelopment planning and to request a meeting with the Minister of Health.</b></p> <p style="text-align: right;"><b>(5)</b> <b>CARRIED</b> P.Quinlan / B.Thompson</p> <p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>That the Board approves retaining the services of communications firm to assist the hospital in communicating its messages to the public and governmental agencies with the aim of securing approval to advance the planning for the redevelopment of the BCHS while complying with appropriate legislative requirements.</b></p> <p style="text-align: right;"><b>(6)</b> <b>CARRIED</b> P. Quinlan / D. Diegel</p>
	<p><b>5.2.4 In-Person vs. Virtual Meeting</b> Planning for a Board education session in February and hoping we might be able to return to meet in-person. Will evaluate this in the new year.</p>
<p><b>5.3 President &amp; CEO Report</b></p>	<p>Included in the package a detailed report, David highlighted the following.</p> <ul style="list-style-type: none"> <li>- ON Health West have been meeting regarding bed pressures with the hospital, home and community care capacity and HR issues.</li> <li>- Emergency Department construction documents set to be submitted early April.</li> <li>- Met with MoH Capital branch beginning of the month on the redevelopment project to ensure that we are on the radar screen at the MoH. Ministry staff planning a visit on Monday November 29<sup>th</sup> for a sense of the redevelopment needs at both BGH and Willett.</li> <li>- New CT scanner is still on schedule for July 2022.</li> <li>- Excellent working with Dr. Gene Jarrell the last few years, grateful of the support that he showed when I first arrived.</li> <li>- Congratulations to the Foundation for meeting fundraising goal of \$3M before the end of the calendar year.</li> <li>- Thanked the volunteers and look forward to having more of them back in the hospital.</li> </ul>
<p><b>6.0 In Camera Session</b></p>	
	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To move from the Open Session to the In Camera session to discuss the following.</b></p>

	<ul style="list-style-type: none"> <li>- October 26, 2021 In Camera Minutes</li> <li>- Medical Advisory Committee Minutes &amp; COS Update</li> <li>- Resources Committee Report</li> <li>- Audit Committee Report</li> <li>- Governance Committee Report</li> <li>- Medical Staff Association Update</li> <li>- President &amp; CEO Update</li> <li>- Personnel Issue</li> </ul>	
	<p>(7) <b>CARRIED</b> M.Slifirz / V.Payne</p>	
<b>7.0 Adjournment</b>		
	<p><b>THE BOARD OF DIRECTORS VOTED</b></p> <p style="text-align: center;"><b>To adjourn the open session.</b></p>	
	<p>(15) <b>CARRIED</b> T.Doolittle / M. Copeland</p>	
<b>Next Meeting Date</b>	Tuesday January 25, 2022 5:00pm via Zoom	
<b>Minutes Approved: January 25, 2022</b>	 Dr. David McNeil, President & CEO	 Paul Emerson, Chair, Board of Directors