



MEDIA RELEASE

FOR IMMEDIATE RELEASE

BRANT COMMUNITY HEALTHCARE SYSTEM RECEIVES ACCREDITATION FROM INTERNATIONAL BODY

Brantford, ON (December 18, 2019) – The Brant Community Healthcare System (BCHS) is pleased to announce that it has been accredited by Accreditation Canada, a non-profit body that accredits organizations across the entire spectrum of care and provides accreditation services to more than 1,100 sites across Canada, and many more sites internationally.

“This acknowledgment from Accreditation Canada shows that the hard work we are engaged with staff, physicians, volunteers and the community to enhance quality and safety at the Brant Community Healthcare System is paying dividends,” said David McNeil, BCHS President and CEO. “We met or exceeded 96.8% of the standards as set by Accreditation Canada and have a plan in place to meet the rest.”

Accreditation for hospitals takes place every four years. Surveyors from Accreditation Canada spent four days in late November on site at both The Brantford General Hospital and The Willett. The survey team interacted with all members of the BCHS team, including the Board of Directors, the Executive Team, community partners and frontline staff. The surveyors compared their findings and observations against more than 2,400 standards across eight quality dimensions. Those quality dimensions include:

- Population Focus (working with the community to anticipate and meet our needs)
- Accessibility (timely and equitable services)
- Safety (patient, staff, physicians and volunteers)
- Worklife (taking care of staff who take care of patients)
- Client-centred services (partnering with patients and families in care)
- Continuity (coordinate care across the continuum)
- Appropriateness (do the right thing to achieve the best results)
- Efficiency (make the best use of resources)

“Accreditation is part of our journey of continuous improvement,” said McNeil, “Along with our soon-to-be-launched Strategic Plan, the Emergency Department redevelopment and partnering as part of the local Ontario Health Team, we are investing and planning to ensure that we meet the healthcare needs of the communities we serve for years to come.”



The full accreditation report can be found on the Brant Community Healthcare System website (<http://www.bchsys.org/accreditation>). More information about Accreditation Canada can be found at <http://www.accreditation.ca>.